28th March 2022 Agenda Item 1.3

MINUTES of Healthwatch Cheshire CIC Board

Date: 22 November 2021 Venue: Zoom meeting
Time: 10am to 11am Chair: Lynne Turnbull

	Part 1 – In Public	
Item	Topic	Action
1.1	**Present:** Chairing the meeting: - Lynne Turnbull – LT (Disability Positive), Chair, Board Member and Director Erica Morriss – EM, Board Member Caroline Whitney – CW (Community & Voluntary Services CE), Board Member and Director **In attendance:** Louise Barry – LB, CEO Alistair Jeffs – AJ (Cheshire West Voluntary Action) Emma McKenzie – EMcK, Administration and Finance Manager (minutes) **Apologies:** Keith Roper – KR (DIAL West Cheshire), Board Member and Director Mervyn Harding – MH (Youth Federation), Board Member and Director George Loughlin – GL, Board Member Alison Kaye – AK, Board Member Elizabeth Bott – EB, Board Member – DNA Catherine Bowden – CB, Board member - DNA LT welcomed all and apologies were noted.	
1.2	**Declaration of Relevant Interest** AJ – updated the Board that he is now a Trustee for CWVA and attends this Board as an advisor to CWVA; he is now in a position to take up a formal role on the HWC Board.	
1.3	**Minutes of previous meeting (enc) and matters arising** Minutes were checked for accuracy and matters arising and agreed as an accurate record.	
1.4	**Action Log (enc)** • CW queried the closure of 1.4 - meeting to be set up with CVSCE, CWVA and HWC to discuss Care Community coverage – as there is no regular contact taking place. LB is happy to discuss this with CW.	

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1.5	**CEO Report** LB's report covered staff changes and current working practices, including the programme of engagement with a branded van, "Healthwatch Across Cheshire". A detailed report will be compiled which will include findings for each Care Community. Volunteer and Citizens Focus Panel work and figures were also highlighted. ICAS referrals are up on this time last year with a high number of complaints regarding lack of access to NHS dentistry and mental health support failing to be adequate. Safeguarding – eight concerns had been raised with Local Safeguarding Adult Boards; 4 CWaC and 4 CE. Reports published since the last meeting are A&E Watch at the three local Acute Trusts and Views of 18-30 year olds on Covid 19 vaccinations. LT commented that the 'Across Cheshire' work had been amazing. LB stated there had been lots of learning and partnership working. EM asked if there was an awareness amongst the public of ICS and Place; LB said no, people are not really aware of systems until services they or loved ones receive don't join up.	
1.6	**Any Other Business** – notified in advance where possible None.	