27th March 2023 Agenda Item 1.3

Notes of Healthwatch Cheshire CIC Board - Part 1

Date: 19 December 2022 Venue: Zoom meeting
Time: 10am to 11am Chair: Lynne Turnbull

	Part 1 – In Public	
Item	Topic	Action
1.1	**Present:** Chairing the meeting: - Lynne Turnbull – LT, Chair, Board Member and Director Keith Roper – KR, Board Member and Director Mervyn Harding – MH, Board Member and Director Erica Morriss – EM, Board Member and Director **Apologies:** Alistair Jeffs – AJ **In attendance:** Louise Barry – LB, CEO Emma McKenzie – EMcK, Administration and Finance Manager (minutes) LT welcomed all.	
1.2	**Declaration of Relevant Interest** None declared.	
1.3	**Minutes of previous meeting (enc) and matters arising** Notes were checked for accuracy and matters arising and agreed as an accurate record.	
1.4	**Action Log (enc)** No actions recorded.	
1.5	**CEO Report** Leighton Hospital A&E report has been published and circulated. This work was requested by the A&E Delivery Board. Staff visited the department at 8 different times. HWC offered to give feedback to the Executive in person; this was done and there was no challenge to our findings. This Q&A session was well received and is already having positive impacts. An A&E Watch at Macclesfield is being planned. No current plans for the Countess of Chester Hospital. Ellesmere Port Hospital (step down and step up for discharge) has recently come to our attention due to negative comments; these were fed through to the CEO of CoCH. They wrote up a Healthwatch action plan on the basis of these comments and each member of staff has been written. Each of the three wards is being visited by the staff team and an E&V report written.	

	LT – attends both CE and CWaC LSAB and is aware of serious adult safeguarding issues concerning suicides of unpaid carers – this will be worked into future work around Discharge. Dental report is due to be published this week. Provision currently sits with NHS region but this will be transferred into the ICB. We have been reporting into HWE and NHS England at regular intervals. E&V programme – we are now in sitreps for those homes who are in illness outbreak which is useful for visit planning. An updated workplan was circulated for information. Community Engagement Officer, Jenny Lloyd, has taken over some of the comms work and is doing very well. EM – great to hear all the good stuff going on at Leighton – the action plans in our name are really positive – are we able to go back in? LB – the Ellesmere Port action is evident when we go in to the do the E&V Visits. The matron gave us her fob for use during the visit and all staff were aware of Healthwatch. A revisit may be undertaken with staff and volunteers. At Leighton we can see that they have actioned things that we suggested such as screens for information and we were able to talk about dignity in corridors, hydration. KR – Very positive to hear of the impacts. LB – the focus of the workplan for the new year will be discharge and learning disabilities, autism, ADHD and annual health checks/assessments. KR – at the CWaC conference on LD it was apparent that CWaC are reviewing more day care centres; likelihood of closures which come with potential risks.	
1.6	**Independence of Healthwatch Cheshire** Nothing to cause concern. We are working into the partners before we look at the partners which is demonstrating our critical friend role.	
1.7	**Any Other Business** – notified in advance where possible None.	
Next meeting – 27th March 2023, 10.00 to 11.00am by Zoom.		